

**IRP CASE MANAGER/PFR CONTACT LIST  
April 2011**

~ New Information~

Telephone hours are M, T, TH, F 8:00 am to 5:00pm W 9:00 am to 5:00 pm

Last 2 digits of IRP account			Case Manager Telephone Number
00	-	03	(916) 657-0025
04	-	07	(916) 657-0327
08	-	11	(916) 657-0523
12	-	15	(916) 657-4671
16	-	19	(916) 657-7977
20	-	23	(916) 657-5832
24	-	27	(916) 657-5918
28	-	32	(916) 657-5928
33	-	36	(916) 657-5952
37	-	39	(916) 657-5954
40	-	43	(916) 657-5956
44	-	47	(916) 657-5962
48	-	51	(916) 657-6447
52	-	55	(916) 657-6774
56	-	59	(916) 657-6449
60	-	63	(916) 657-6448
64	-	67	(916) 657-8184
68	-	71	(916) 657-6905
72	-	75	(916) 657-6913
76	-	79	(916) 657-7432
80	-	84	(916) 657-7677
85	-	89	(916) 657-7678
90	-	94	(916) 657-7949
95	-	99	(916) 657-7769
PFR			(916) 657-7718 ext. 3010
PFR			(916) 657-7718 ext. 3126
PFR			(916) 657-7718 ext. 3124
PFR			(916) 657-7718 ext. 3125

\*Case managers are assigned by the last two digits of the IRP account number.  
If you need information or do not have an IRP account number, call IRP Operations at (916) 657-7971 for recorded information during normal business hours or email us at [IRP\\_Customer\\_Response@dmv.ca.gov](mailto:IRP_Customer_Response@dmv.ca.gov)