

Occupational Licensing Industry News OLIN 2020–08 CDL Renewal in Virtual Field Office

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New Information

The Department of Motor Vehicles (DMV) is now offering commercial driver license (CDL) renewals online through the DMV Virtual Field Office (VFO). Eligible CDL applicants may now complete an online application utilizing VFO and upload the required identity, residency, and medical documents (if applicable).

Note: The CDL holder may only renew their current driver license (DL) with no changes through VFO. Applicants required to take a test or who do not have a clean driver record are **not** eligible to renew online and **must** visit a field office to renew their license.

Procedures

To renew through VFO, the CDL holder must visit **virtual.dmv.ca.gov** and select *CDL Renewal*. The applicant will need to create a DMV online account to login (if one does not already exist) and complete the online Driver License & ID Application (eDL 44) form. Once the eDL 44 has been accepted, a confirmation code is provided, which is required to complete the VFO CDL Renewal form. The applicant will need to complete all fields on the renewal form and upload all the required identity, residency, and other applicable documents, such as: 10 Year History Record Check (DL 939), Medical Examiner Report (MER) MCSA-5875, and Medical Examiner's Certificate (MEC) MCSA-5876.

A DMV employee will correspond with the CDL holder through email if more information/documents are required. Eligible commercial drivers will be able to pay the required fee online by credit or debit card, and will receive a confirmation email when the transaction is complete. The applicant will receive their new card in the mail within 10 to 15 business days.

Background

CDL holders who were previously ineligible for renewal by mail (RBM)/renewal by internet (RBI) were required to visit a field office to renew their CDL in order to recertify and provide proof of identity and residency. The DMV VFO now allows customers to conduct select transactions online, which previously required an office visit.