

ENGLISH

SENIOR GUIDE for **SAFE DRIVING**



Edmund G. Brown Jr., Governor
State of California

George Valverde, Director
Department of Motor Vehicles

Director's Message

The Department of Motor Vehicles developed this helpful guide to provide you with useful information on safe driving at any age. This guide is for anyone who may have concerns about safe driving for themselves, a loved one, or someone they know. Inside you will find information regarding physical changes that may affect safe driving and practical strategies for recognizing, understanding, adapting to, and planning for these changes.



All of us will face changes in our physical, visual, and/or mental abilities one day down the road. However, medical, physical, and emotional conditions can affect safe driving abilities at *any* age. Self-assessment tools and resources are included in this guide to help you take an active role in making choices to better manage your personal safety and the safety of others.

I am hopeful that by reading this guide, you will have a better understanding of the Department of Motor Vehicles' commitment to helping all drivers, regardless of age, maintain their driving independence for as long as they can safely do so.

Sincerely,

A handwritten signature in black ink that reads "George Valverde". The signature is written in a cursive, flowing style.

GEORGE VALVERDE, Director
Department of Motor Vehicles

Table of Contents

PART I: Recognizing Change	1
Debugging the Myth	1
DMV's Responsibilities	2
Your Health	2
Nutrition	3
Nutrition Checklist.....	4
Physical and Mental Fitness.....	5
Changes in Muscles, Joints, and Bones	6
Vision	8
Three Common Vision Impairments.....	8
Cataracts.....	8
Macular Degeneration.....	9
Glaucoma	9
Hearing.....	10
Cognitive Function.....	11
Effects of Cognitive Impairments on Senior Drivers.....	11
Some Causes of Cognitive Impairments.....	12
Medications and Alcohol	13
PART II: Assessing Your Driving	15
Driver Skills Self-Assessment Questionnaire.....	16
PART III: Making Adjustments	18
Staying Safe	18
Is My Car Right for Me?.....	19
Mature Driver Improvement Course.....	20
Restricted Driver License	22
DMV-Imposed Restrictions	22
Getting a Restricted Driver License.....	23
Common Restrictions for Senior Drivers	23

PART IV: Driver License Renewal Process	24
Crossword Puzzle.....	25
Word Search.....	26
Written Tests	27
Vision Tests	28
PART V: Reexamination Process.....	29
How DMV Determines Reexamination.....	29
Medical Condition Evaluations.....	31
Driving Tests	32
DMV Decisions Following Reexaminations	33
Duration of Suspensions/Revocations	34
Notification of Actions Taken Against Driving Privileges.....	35
Administrative Hearings	35
Your Hearing Rights	37
Reviewing DMV’s Evidence	37
Subpoenas	37
Presenting Evidence.....	38
Attendance	39
Notification of Decisions	39
Appeals	39
Interviews.....	40
Part VI: When To Stop Driving	40
Warning Signs	41
Getting Around Without Driving	42
PART VII: When You Are Concerned About a Driver.....	44
Assessing the Situation	45
Evaluating Observations and Concerns	46
Things You Can Do To Help.....	47
Planning Alternate Transportation Options.....	48
Getting Additional Help.....	48
Taking Action.....	49
Anticipating Reactions.....	49

Table of Contents, Continued

Help After the Conversation	50
Behind-the-Wheel Training	50
Conclusion	51
PART VIII: Resources	52
Driver License Inquiries	52
Services	52
Additional Websites and Resources	56
DMV Resources	57
Answer Keys	60

Where To Write

If you have any comments or suggestions regarding this publication, please send them to:

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By the year 2030, an estimated one in five drivers in the United States will be age 65 or older. The Department of Motor Vehicles (DMV) would like all drivers to maintain their driving independence for as long as they can safely do so. This guide has been developed to provide insight to the changes that occur in vision, flexibility, strength, and other physical characteristics that may affect safe driving as you age. In this guide you will find self-assessment tools, tips, and resources to help you take an active role in managing your personal safety and the safety of others.

Debugging the Myth

Myth: *DMV automatically reexamines drivers after they reach a certain age.*

Fact: A person's age alone is not a sufficient basis for a reexamination. DMV has the authority to investigate and reexamine **every** driver's ability to operate a motor vehicle safely, due to a physical or mental condition or a poor driving record.

DMV's Responsibilities

One of DMV's major responsibilities is to promote traffic safety and protect the motoring public, by minimizing the number of unsafe drivers. DMV understands the important connection between a driver license and a person's independence and keeps this in mind when evaluating a driver.



Your Health

Your health is closely connected to your driving. You must be able to see well enough to detect hazards in different types of lighting, judge distances, adjust to the speed of traffic, and read road signs. Your brain must be alert enough to quickly decide the correct course of action in any type of traffic situation, including unexpected ones. Your body must also be able to respond and react quickly.

“ **By 2030 it is estimated that one in five drivers in the U.S. will be age 65 or older** ”

As you get older, you change physically and mentally. These changes can and do affect your driving skills. Becoming older does not

automatically result in decreased driving skills. Many people continue to be safe drivers well into their retirement years. You have control over lifestyle choices that may affect your health; for example, what and when you eat, how much and what kind of exercise you get, how you handle stress, your frequency of social interaction, etc.

A healthy, responsive body, along with an alert mind, requires good nutrition, adequate rest, and exercise to maintain or increase strength, flexibility, and sharp reflexes.

Nutrition

Proper nutrition helps us maintain our health and provides us with the energy needed for daily activities, including safe driving. It is easy to overlook the warning signs of poor nutritional health as we become older, so always consult your physician before making any dietary or nutritional changes.

If you seem to have lost your appetite, discuss this with your physician. Loss of appetite can sometimes be a symptom of illness or the side effect of a medication that may affect safe driving. The checklist on the next page is a tool to help you identify areas that may need more attention. Complete the checklist and take it with you to discuss your nutritional health with your physician.

Nutrition Checklist

	Yes	No
I eat at least three meals daily.	<input type="checkbox"/>	<input type="checkbox"/>
I eat dairy products most days.	<input type="checkbox"/>	<input type="checkbox"/>
I eat five servings of vegetables most days.	<input type="checkbox"/>	<input type="checkbox"/>
I changed the amount and/or type of food I eat due to a medical condition.	<input type="checkbox"/>	<input type="checkbox"/>
I drink six to eight cups of fluids most days.	<input type="checkbox"/>	<input type="checkbox"/>
I usually have enough money to buy food.	<input type="checkbox"/>	<input type="checkbox"/>
I have three or more glasses of beer, wine, or alcohol each day.	<input type="checkbox"/>	<input type="checkbox"/>
I eat alone most of the time.	<input type="checkbox"/>	<input type="checkbox"/>
I have teeth, mouth, or swallowing problems that make eating difficult.	<input type="checkbox"/>	<input type="checkbox"/>
I take three or more different prescription or over-the-counter medications daily.	<input type="checkbox"/>	<input type="checkbox"/>
I often shop, cook, and/or feed myself.	<input type="checkbox"/>	<input type="checkbox"/>
I take vitamin supplements.	<input type="checkbox"/>	<input type="checkbox"/>
I have gained more than eleven pounds in the last six months.	<input type="checkbox"/>	<input type="checkbox"/>

This nutrition checklist is not intended to provide medical advice or treatment. It is only a tool to help identify and raise awareness of your current nutritional habits. Speak to your physician if you have questions or concerns about your nutrition.

Physical and Mental Fitness

Maturity brings with it a change in our physical mobility. For example, can you still turn your head to look over your shoulder when backing a vehicle or changing lanes? Do you feel weakness in your arms or legs when steering, braking, or accelerating? Staying fit and active will help you maintain the muscle strength and flexibility you need to drive safely.

“ **Maturity brings
with it a change in our
physical mobility** ”

Exercise and physical activity do not have to be strenuous or require special equipment or clothing. You can exercise in the comfort of your own home by lifting light-weight items such as soup cans, or eight-ounce water bottles, etc. You can rhythmically squeeze a small ball or stuffed animal to strengthen your hand and upper arms while watching television. No matter what your condition or age, there is some type of exercise or activity you can do that will provide health benefits. You could try:

- Walking
- Swimming
- Dancing
- Lifting Weights
- Gardening
- Shopping

- Water Aerobics
- Exercise Programs (check with your local senior center, medical doctor, community announcements, etc.)

These are just a few suggestions. The important thing is to be active and do what is comfortable for you – an activity you enjoy. Exercise not only makes driving easier and safer, it can prevent or delay many disabilities, diseases, and other conditions. Ask your physician what type of activity would be suitable for you and be sure to consult him or her before beginning any new activity.

Mental exercise is also beneficial. Read, work crossword puzzles, and play games that use words or numbers, even if you only keep score. Jigsaw puzzles sharpen your visual search skills. Charades and solitaire are activities that involve your thinking skills. Mental exercises have been included on pages 25 and 26 to get you started.

Changes in Muscles, Joints, and Bones

As we get older our reflexes slow, we lose muscle strength and joint flexibility, and our bones become brittle. Slower reflexes, combined with even minor vision loss, can make ordinary driving situations dangerous.



Safe Driving Tips

- Stiff joints and/or the effects of osteoporosis can make turning your head to see behind you difficult.
 - Install large side mirrors and/or a panoramic mirror on your vehicle.
 - Turn your body to look behind you when backing or changing lanes.
- As muscles lose strength, turning the steering wheel gets harder to perform. Don't swing wide on turns to compensate.
 - Drive a vehicle with power steering.
 - If you still have trouble, try using a turning knob.
- Tired muscles and sore joints may distract you from concentrating on the road.
 - Make sure you are well-rested before driving.
 - Stop frequently to rest on long trips.
- Broken bones, even when fully healed, may cause slower reflexes.
 - Check with your doctor about alternate braking devices for your vehicle, if you experience slower reflexes due to muscle atrophy associated with broken bones, a metal pin in your leg or hip, etc.
- Give yourself time to react safely.
 - Stay at least three seconds behind the car in front of you.
 - Anticipate danger. Watch out for other drivers.

Vision

You need good vision to drive safely. If you cannot see clearly, you cannot judge distances or spot problems and react appropriately. You also need to see out of the corner of your eye (peripheral vision) to spot cars or objects coming up beside you while you are looking ahead.

You may see clearly and still not be able to judge distances. You need good distance judgment so you know how far you are from other cars, crosswalks, etc. Many people who may see clearly in the daytime have trouble seeing at night. Some individuals see poorly in dim light. Others may have trouble seeing the road in the glare of headlights.

Early detection, through regular and complete eye exams, is the key to protecting your vision. With appropriate treatment, many vision impairments can be minimized, prevented, or slowed; so make sure to make regular appointments with your eye physician.

Three Common Vision Impairments

Cataracts

A cataract clouds the eye's lens making it harder to see the road, street signs, other cars, and pedestrians. Other signs of a cataract are colors

that look faded, objects that look blurry in either bright light or at night, and a more intense reaction to headlight glare.

Macular Degeneration

Macular degeneration can distort central vision and lead to the loss of sharp vision. People experience the visual effect of macular degeneration in different ways. In its early stages, macular degeneration may create distortion in small central areas of your vision that you may not even notice, and it may not affect your driving. As macular degeneration progresses, it may become harder to see clearly and drive safely.

Glaucoma

Glaucoma can cause partial vision loss or total blindness. Glaucoma usually affects your peripheral vision—the part of your eyesight that lets you see things out of the corner of your eye. It can affect your ability to see other cars, bicyclists, or pedestrians that are outside of your central field of view.



Safe Driving Tips

- Have your eyes checked every two years or more often if you notice a rapid change in your vision. You may not know that you have poor peripheral vision or poor distance judgment unless you have your vision checked.
- Keep your eye glasses, vehicle windows, mirrors, and headlights clean.

- Limit yourself to daytime driving if you are having trouble seeing at night or your eyes have trouble recovering from the glare of oncoming headlights.
- Turn your head frequently to compensate for any decreased peripheral vision.
- Avoid wearing eyeglasses and sunglasses with wide frames or temples that may restrict your side vision.
- If you cannot see over the steering wheel, sit on a cushion or pillow, but make sure you can still reach the gas and brake pedals.

Hearing

Hearing is more important to traffic safety than many people realize. The sound of horns, sirens, motorcycles, or screeching tires can warn you of hazards in your driving environment. If you suspect you may be experiencing hearing loss, check with your physician. Some signs and symptoms of hearing loss may include difficulty:

- Hearing horns or sirens when the car windows are rolled up.
- Hearing the sound of your turn signals when they are on.
- Following and participating in a conversation.
- Hearing clearly spoken words, even when the words are repeated.
- Hearing high-pitched voices or sounds.



Safe Driving Tips

- Have your hearing checked periodically.
- If you have hearing loss, even if it is present in both ears, you can usually compensate for it by using your mirrors frequently and scanning your surroundings often (that is, looking ahead, to the sides, and behind your vehicle).

Cognitive Function

Cognitive function refers to a person's ability to process incoming information. Cognition is awareness of your surroundings using perception, reasoning, judgment, intuition, and memory. Any cognitive impairment will negatively affect your ability to drive safely.

Effects of Cognitive Impairments on Senior Drivers

One of the most serious cognitive disorders affecting the older population is dementia. Dementia is frequently unrecognized and undocumented. Unfortunately, before it is recognized, dementia can progress beyond the stage where early treatment may have slowed the course of the disease. Seniors suffering from dementia present a significant challenge to safe driving. Individuals with progressive dementia ultimately lose their ability to drive safely.

Unlike senior drivers with motor function or vision impairments who tend to self-restrict their driving, senior drivers with dementia continue driving even when it is unsafe for them to drive. It is often up to family members and caregivers to stop these seniors from driving and arrange alternative transportation for them.

Some Causes of Cognitive Impairments

Some of the causes of an individual's cognitive impairment are:

- Dementia (Alzheimer's disease and other dementia)
- Seizure disorder (lapse of consciousness condition)
- Sleep disorders (narcolepsy, sleep apnea, lapse of consciousness condition)
- Brain tumor
- Parkinson's disease
- Stroke
- Vertigo

The important thing to remember about cognitive impairments is that many of them are **progressive**. Early diagnosis and treatment are vital to ensure an individual will be able to drive safely for as long as the condition remains mild. Once the condition reaches the moderate or severe stages, it is too dangerous for the person to continue driving.

NOTE: When DMV receives a referral or diagnosis for someone with a mild cognitive impairment, he or she is scheduled for a driver safety reexamination. More information regarding the reexamination process starts on page 29.

Medications and Alcohol

Many medications (prescription and over-the-counter) have side effects which may affect your ability to drive safely. Over-the-counter medicines taken for colds and allergies and many prescription medications may make you drowsy. It is your responsibility to know the effects of the medications you take. Be sure to carefully read all medication labels, packaging information, and prescription handouts.

Drinking alcohol impairs your judgment, slows reflexes, distorts decision-making, and hinders coordination. As we age, our tolerance to alcohol decreases, which then increases the risk of alcohol-related driving problems.



Safe Driving Tips

- If you need to take medication before driving, discuss the effects of the medication with your physician and pharmacist.
- If you drink alcohol, don't drive.

PART II: ASSESSING YOUR DRIVING

Driving is a very complex skill. It requires certain physical, visual, and mental abilities. Self awareness is the key to safe driving. A self-assessment can help you identify your driving limitations, compare your abilities with the requirements necessary to be a safe driver, and help you take the necessary steps to ensure you are being a responsible and safe driver.

The driver skills self-assessment questionnaire that follows is for your personal use and can help you decide if you should have your driving abilities evaluated.

“ A self-assessment can help you identify your driving limitations... ”



Driver Skills Self-Assessment Questionnaire

Hearing	Yes	No
With the car windows rolled up, can you hear a siren or horn?	<input type="checkbox"/>	<input type="checkbox"/>
Can you hear the sound of your turn signals when they are on?	<input type="checkbox"/>	<input type="checkbox"/>
Vision	Yes	No
Can you see objects clearly?	<input type="checkbox"/>	<input type="checkbox"/>
Can you see clearly at night?	<input type="checkbox"/>	<input type="checkbox"/>
Can you go outside in the bright sunlight and immediately see clearly?	<input type="checkbox"/>	<input type="checkbox"/>
Can you see clearly over the steering wheel?	<input type="checkbox"/>	<input type="checkbox"/>
Head and Neck	Yes	No
Can you turn your head an equal distance from one side to the other?	<input type="checkbox"/>	<input type="checkbox"/>
Can you turn your head and neck far enough to see over your shoulders?	<input type="checkbox"/>	<input type="checkbox"/>
Arms and Hands	Yes	No
Can you drive long distances without your hands and arms being tired?	<input type="checkbox"/>	<input type="checkbox"/>
Can you drive for a minimum of 30 minutes without your fingers or arms becoming tingly or numb?	<input type="checkbox"/>	<input type="checkbox"/>

Can you keep a firm, but comfortable grip on the steering wheel with both hands while keeping your elbows bent and relaxed?	<input type="checkbox"/>	<input type="checkbox"/>
Can you lift your arm high enough to adjust the rear view mirror?	<input type="checkbox"/>	<input type="checkbox"/>
Can you cross your hands one over the other when turning the steering wheel?	<input type="checkbox"/>	<input type="checkbox"/>
Legs and Feet	Yes	No
Can you depress the brake pedal with your knee bent?	<input type="checkbox"/>	<input type="checkbox"/>
Can you sit for 15 minutes without your feet or legs becoming tingly or numb?	<input type="checkbox"/>	<input type="checkbox"/>
Do you use only your right foot to depress either the gas or brake pedals?	<input type="checkbox"/>	<input type="checkbox"/>
Can you bend your foot at least 10 degrees?	<input type="checkbox"/>	<input type="checkbox"/>
Cognitive	Yes	No
Can you easily decide when to enter a lane of moving traffic?	<input type="checkbox"/>	<input type="checkbox"/>
Are you comfortable driving in intersections?	<input type="checkbox"/>	<input type="checkbox"/>
Are you calm while driving?	<input type="checkbox"/>	<input type="checkbox"/>
Do you have a clean driving record with no tickets or collisions?	<input type="checkbox"/>	<input type="checkbox"/>
Has a very close family member or friend said you are an excellent driver?	<input type="checkbox"/>	<input type="checkbox"/>
Can you remember how to get to familiar places?	<input type="checkbox"/>	<input type="checkbox"/>

If you answered no to any of these questions, you are not alone. The fact is that the natural physical changes of normal aging can affect your ability to drive safely. The good news is that you can manage many of these changes by learning your limitations and making adjustments in your driving habits, so you can continue to drive safely. You may also want to consult your physician about these and any other concerns or issues you may have.

PART III: MAKING ADJUSTMENTS

The per-driver collision rate is lower than average for older drivers, because they tend to self-restrict their driving, drive less often, and compensate for age-related declines in their skills. Unfortunately, the rates for older drivers start to approach those of teenagers, when collisions are divided by miles driven. Because an older body is more fragile, the physical damage suffered in a collision is not only greater, but is also three times more likely to be fatal.

Staying Safe

Being a safe driver involves more than avoiding collisions. Always wear your seat belt correctly

(over your shoulder and across your lap). Lap and shoulder seat belts provide body support, protect you from injury, and reduce your chance of being thrown from your vehicle in case of a collision.

Is My Car Right for Me?

How your car fits you is another key to your safety and the safety of others. A proper fit between you and your vehicle means such things as:

- Seeing clearly over the steering wheel.
- Reaching the brake and accelerator with ease.
- Having your headrest in the proper position.
- Getting in and out of your vehicle with ease.

Even if your vehicle is not a perfect fit, adaptive devices and features are available to help you compensate for any physical changes you may experience and make the vehicle more comfortable and safe for you to drive. Below are just a few examples of adaptive devices available for vehicles:

- Turning knobs
- Seat belt adaptors
- Mirrors to minimize blind spots
- Pedal extenders

To learn more about adaptive devices and programs available to assist you in evaluating

how well you and your vehicle work together, check the resource listing on page 52. Your local American Automobile Association (AAA) Club, AARP, or an occupational therapist, are additional resources.



Additional Safety Tips

- **Never** drink alcohol and drive.
- Do not drive when you are angry, upset, sleepy, or ill.
- Talk to your physician if you have concerns about your driving safety.
- Keep your vehicle mechanically sound (for example, your tires properly inflated, good brakes, good windshield wipers, etc.).

Mature Driver Improvement Course

The Mature Driver Improvement Course provides instruction, specifically tailored to older drivers, regarding defensive driving and California motor vehicle laws. During this course, information is provided on the effects that medication, fatigue, alcohol, and visual or auditory limitations have on a person's safe driving ability.

“ The most common physical restriction is related to vision ”

The course requires classroom time of at least six hours and forty minutes, which may be scheduled in one or two sessions. You present the DMV certificate to your insurer as proof that you have completed the course.

Mature drivers age 55 or older, who successfully complete an approved course, **may** be eligible for a reduction in their vehicle insurance premium. Check with your insurance provider. A list of the approved programs is available on DMV's website at **www.dmv.ca.gov**.



Tips for Choosing a Driving School

- Look for a driving school that specializes in assessing older drivers.
- Check the driving school's license status on the DMV's website at **www.dmv.ca.gov**.
- Check the driving school instructor's license status by calling DMV at (916) 229-3127.
- Contact your local Better Business Bureau for any complaints filed against the school.
- Compare tuition costs between driving schools and ask if there are any additional fees or charges. Always have a clear understanding of all costs.
- Ask about the school's policy for cancelling or rescheduling a behind-the-wheel training session.

Restricted Driver License

Research shows that senior drivers who are aware that their driving skills are diminishing will often restrict themselves. You may have already decided that you do not like driving on certain roads or at certain times of the day. You may already stay off the freeway or only drive during daylight hours. These are self-imposed restrictions. They are also restrictions that DMV could place on a person's driver license after a drive test and a discussion with the driver.

DMV-Imposed Restrictions

DMV places restrictions or conditions on a person's driver license when it is necessary to ensure the person is driving within his or her ability. Restrictions may be discretionary (imposed by DMV) or mandatory (required by law). Unnecessary restrictions are never imposed. Any discretionary restriction(s) placed on your driving privilege will be reasonable and necessary for your safety and the safety of others.

Restrictions and conditions vary and may include:

- Requiring a person to place special mechanical devices on his or her vehicle.
- Limiting when and where a person may drive.
- Requiring eye glasses, corrective contact lenses, or other devices, such as outside mirrors, or a vehicle with an automatic transmission.

For older drivers, most of the restrictions imposed relate to declining physical conditions. The most common physical restriction is related to vision, because vision declines due to physiological changes of the eye(s), along with an increased occurrence of certain vision diseases as a person ages. Other physical and/or mental restrictions are imposed when a person's physical or mental health declines, and it is necessary to restrict driving.

Getting a Restricted Driver License

Any restriction placed on your driver license is based on a driving examiner's findings and recommendations. The driving examiner looks at the results of your driving and vision tests and considers your individual circumstances.

Sometimes a restriction is added because of volunteered information about a physical or mental disability. Often, a person with a physical or mental condition is referred to DMV by a family member, physician, or law enforcement.

Common Restrictions for Senior Drivers

The number one restriction for senior drivers is vision-related and usually requires the driver to wear glasses or corrective contact lenses. Other common restrictions include, but are not limited to:

- No freeway driving.
- Driving a vehicle with an additional right side mirror.

- Driving from sunrise to sunset (no night driving).
- Time of day restriction (for example, not during rush hour traffic).
- Area restriction (for example, to your physician, church, grocery store).

PART IV:

Driver License Renewal Process

Drivers age 70 and above at the time the driver license expires must appear in person to renew his or her driver license. A written test and vision test are required. DMV sends a renewal notice to your address of record about 60 days before your license expires. If you do not receive a renewal notice, go online at **www.dmv.ca.gov** to make an appointment or call 1-800-777-0133.

Feeling some anxiety or nervousness before or during the driver license renewal process is normal for many people. The best way for you to minimize these emotions is to prepare for the renewal process.



Preparation Tips

- Do not wait until your license is about to expire before starting the renewal process.
- Study the *California Driver Handbook* (available online at **www.dmv.ca.gov** or call 1-800-777-0133 to have a copy mailed to you).

1	2					3		4		5				
													6	7
						8			9			10		
	11		12											
						13		14						
	15													
16	17					18				19		20		
								21						
22		23					24		25					26
												27		
						28			29		30			
31														
									32					

Across

- 1. Best way to visit DMV office
- 6. Neat __ a pin
- 8. Popular mode of transportation
- 11. To protect
- 13. Permission
- 15. That's cool!
- 16. Home on wheels
- 20. Not on time
- 21. An even number
- 22. Electronic device
- 25. Small street

- 27. Pedro's sun
- 29. Sense of self
- 31. 12:00 AM
- 32. Morning pick up

Down

- 2. Retirement money
- 3. Vacation activity
- 4. One per
- 5. Mineral powder
- 7. __ with a smile
- 9. Frozen water
- 10. Vision improvement device

- 12. #1 driving objective
- 14. Walking sticks
- 17. Data
- 18. Desire
- 19. Lady's name
- 22. Punctuation
- 23. Obey
- 24. Due monthly
- 26. Make happy
- 28. Larva
- 30. Not on

* answers - page 60

Mental Exercise #2

Word Search

E A E C N A R U S N I
S Q B I W D R H D B E
N F A S T N E R A P D
E R C B E S I C H K U
C I W E I V J T X J T
I E P Y E R G N P N I
L N R T S B R E E S T
A D E C U K E M Y A T
F S V S R G T R E F A
T T A T J N H A O E S
L Z I L I N G G E T E
D N L O G S U N N Y I
U Q P U S R A E M A L
F P G F A V L R E Y A
A S G O W R O I N E S

Appointment

Attitude

Bus

Cab

Drive test

Ears

Eye

Friends

Garment

Insurance

Jigsaw

Laughter

License

Parents

Prevail

RVs

Safety

Senior

Sunny

View

* answers - page 60

- If possible, make a morning appointment and eat a nutritious breakfast before coming to DMV.
- Get a good night's sleep the night before your test.

Written Tests

Your application fee allows you three chances to pass the written test. The driver license renewal test consists of 18 multiple choice questions. A passing grade is three errors or less. When your test is corrected by the DMV representative, the correct answer is identified for any incorrectly answered question(s). The test will be returned to you.



Written Test Tips

- Visit DMV's website at www.dmv.ca.gov, and take the practice tests.
- Every question on the test is taken from the handbook. Take your time and read each question carefully. There is only **one** correct answer. The other two answers will be either obviously wrong or close to being correct; however, not the most accurate.
- If you miss a question, ask the DMV representative to show you or write on the exam the page number where you can find the correct answer in the handbook.
- If you do not pass on your first attempt, take a few days to review the handbook and any questions missed, and then try again.

Vision Tests

DMV uses two tests to measure visual acuity (keenness of vision). The most common test is a wall chart. Your eyes are tested together and then individually by reading five characters in different lines.

If you are unable to read the wall chart, you will be asked to look into a vision testing machine for specific objects. The testing machine measures the acuity of your eyes individually and together, even though both eyes are open during the test.

If you do not meet DMV's vision standard (20/40) you will be referred to a vision specialist (licensed optometrist or ophthalmologist). The DMV representative will give you a Report of Vision Examination (DL 62) form to take with you to your appointment. If your vision is no worse than 20/70, DMV will issue you a 30-day temporary driver license to allow you time to have your vision checked.

“ Every question on the test is taken from the handbook ”

If you are still unable to meet DMV's vision standards after your vision is checked, you will be scheduled for a driving test to determine if you

can compensate for your vision condition. More information regarding the driving test starts on page 32.



Vision Test Tips

- If you wear eyeglasses and recently had your prescription changed, bring your new glasses.
- If you are nervous or confused during any part of the vision test, be sure to let the DMV representative know.
- If the vision specialist prescribes new eyeglasses or recommends another type of vision correction, wait until you have the new eyeglasses or until you have completed the recommendations of your optometrist or ophthalmologist before returning to DMV with your completed DL 62 form.

PART V:

REEXAMINATION PROCESS

One of DMV's major responsibilities is to promote traffic safety and protect the motoring public from unsafe drivers. DMV keeps this in mind when evaluating a driver's ability to drive safely.

How DMV Determines Reexamination

DMV understands the important connection between a driver license and a person's independence when evaluating a driver's ability to drive safely.

DMV receives information regarding a potentially unsafe driver from many sources, such as:

- Your physician or surgeon, who is required by law to report to DMV certain conditions or disorders characterized by loss of consciousness or control, including Alzheimer's disease and dementia. The law also requires them to report other conditions, which in their opinion, may affect your ability to operate a motor vehicle safely.
- Emergency medical personnel who assist you in an emergency facility, due to a sudden loss of consciousness, awareness, or control.
- Unsolicited letters from family members, friends, or neighbors who report that you may no longer be able to drive safely.
- A law enforcement officer who stops you for a traffic law violation or is at the scene of a collision in which you were involved and determines you may be an unsafe driver.
- A Request for Priority Reexamination from a peace officer who has observed your driving and believes you are an unsafe driver and should not continue to drive.
- If you indicate that you have a disease, disorder, or disability that affects your ability to operate a motor vehicle safely on your driver license application or renewal notice.

- If your driving record indicates collisions, traffic law convictions, reckless, negligent or incompetent driving habits, or any other reasons that would cause DMV to refuse a driver license.
- The driver is observed by a DMV employee who may suspect a lack of skill, while you are conducting DMV business.

Medical Condition Evaluations

Once DMV is made aware that you have a medical condition that may cause a potential driving risk to yourself or others, or your driving record indicates negligent driving activity, DMV will evaluate your driving skills to ensure you can drive safely. DMV may do one of the following:

- Request medical information from you. If it is clear from the medical information that you do not present a driving risk, DMV's evaluation may end, and no action will be taken.
- Conduct a "regular" reexamination. The reexamination may be in-person or conducted over the telephone. You may be required to present medical information and submit to a written, vision, and driving test, if appropriate.

- Conduct a Priority Reexamination. If you were served with a Notice of Priority Reexamination, you must appear for the reexamination within five days. You are required to take a law, vision, and driving test, and present medical information. If you do not appear for your hearing, your driving privilege will be suspended.
- Immediately suspend or revoke your driving privilege if your physical or mental condition presents an immediate threat to public safety.

Driving Tests

When DMV asks you to take a driving test, it is to determine whether you:

- Have the ability to operate a motor vehicle safely.
- Have formed or retained proper safe-driving habits.
- Can apply traffic laws to everyday driving.
- Can compensate for any physical condition that might affect safe driving ability, such as poor vision, loss of a limb, or the early stages of dementia.

During your driving test, the examiner will note any driving skill deficiencies or behaviors that need improvement, but would not disqualify you from keeping your driver license. The examiner will discuss these issues with you after your driving test.

You may want to practice your driving skills by taking a Mature Driver Improvement driver education and training class. If your driver license is suspended or revoked and you want to get your license back, contact your local Driver Safety office to inquire about a special instruction permit if the driving errors are correctable. A list of approved Mature Driver Improvement Programs and Driver Safety offices are available at DMV's website at www.dmv.ca.gov.



Driving Practice Tips

- Review the driving test information in the *California Driver Handbook*.
- Have a friend or adult family member observe your driving skills and behaviors and make suggestions on improvement.
- Practice backing, changing lanes, speed control, right and left turns, and driving through controlled, uncontrolled, and blind intersections.

DMV Decisions Following Reexaminations

Following a reexamination, the DMV hearing officer will take one of the following administrative actions:

- **No Action:** Your condition or driving record does not warrant an action against your driving privilege.
- **Medical Probation (Type I):** You must comply with your medical regimen and report any changes in your medical condition to DMV.
- **Medical Probation (Type II):** Your physician must submit periodic medical reports to DMV on specified dates.
- **Limited Term License:** You are issued a license for up to two years, and you are required to return to DMV for reevaluation and retesting.
- **Calendar Reexamination:** You are required to appear for a reexamination at specified intervals, provide updated medical information, and submit to possible retesting.
- **Restriction:** You may only operate a motor vehicle under specific conditions and circumstances, such as driving during certain times of the day, driving within certain geographical areas, or having your vehicle equipped with specialized equipment.
- **Suspension:** Your driving privilege is suspended for an indefinite period of time.
- **Revocation:** Your driving privilege is terminated.

Duration of Suspensions/Revocations

“A suspension based upon a physical or mental condition shall continue until evidence satisfactory to the department establishes

that the cause for which the action was taken has been removed or no longer renders the person incapable of operating a vehicle safely” (*California Vehicle Code (CVC) §13556(c)*). This is important to distinguish for seniors who can improve their driving skill or are recovering from a medical condition that caused the suspension.

Generally, the length of a suspension or revocation is indefinite. However, DMV will consider reinstating your driving privilege when additional information is available that indicates your physical or mental condition is under control and you are no longer a potential threat to safe driving. Consideration is also given when your driving record no longer indicates negligent driving activity.

Notification of Actions Taken Against Driving Privileges

DMV will notify you in writing of any action taken against your driving privilege and inform you of your legal rights, including your right to a hearing.

Administrative Hearings

Administrative hearings conducted by DMV provide a fair resolution of matters in a professional and efficient way and ensure that due process is afforded to all drivers. If you have received notification that a proposed action

is being taken against your driving privilege, you must request a hearing within **10 days** of receiving personal service or **14 days** from the date the notice is mailed. If you do not make a timely request, your right to a hearing will be lost.

Carefully read all of the documents that are personally provided or mailed to you by DMV. These documents tell you the issues involved in your case, the deadlines to meet, and your rights in the administrative hearing process. The hearing will be limited to those issues listed in the documents.

**“ DMV wants you to
continue driving for as long
as you can safely do so ”**

The purpose of the hearing is to provide you with an opportunity to be heard and to present relevant evidence or testimony on your behalf before an action is taken against your driving privilege. You may also have to appear in court for the same reason. Any action taken by the court is independent of the action taken by DMV.

Your Hearing Rights

You have the right to:

- Be represented by an attorney or other representative, at your own expense, but representation by an attorney is not required.
- Review the evidence and cross examine the testimony of any witness. DMV bases its case only on written documents. If you wish to question someone who either prepared a document or who is listed on a document that is used as evidence, it is your responsibility to subpoena that person.
- Present evidence and relevant witnesses on your own behalf.
- Testify on your own behalf.

Reviewing DMV's Evidence

Your verbal or written request to review and obtain a copy of DMV's evidence regarding your case (known as *discovery*) must be submitted to DMV at least **10 days** prior to the date of your hearing. In some cases, DMV will automatically provide you with this information (*discovery*). If you do not request a hearing, you give up your right to review the evidence that DMV will consider when making a decision in your case.

Subpoenas

You have the right to subpoena witnesses, relevant records, documents, photos, etc., for your use at the hearing.

Although your witness may voluntarily attend your hearing, a subpoena protects your right under the law to compel the attendance of any witness. You are required to pay all witness fees and any mileage to the hearing for any witness you subpoena on your behalf. If you know a witness requires special accommodation, you should contact DMV as soon as possible.

Subpoenas are available through any Driver Safety office or the form may be downloaded from the DMV website at www.dmv.ca.gov.

The subpoena(s) must be served by someone other than you.

Presenting Evidence

Any evidence you present must be relevant to your case. Evidence **can** be presented in the form of sworn documents, medical records, collision reports, photographs, or other relevant items. Evidence can also be sworn testimony taken under oath. On the date of your hearing, be prepared to bring any witness or written evidence from any witness who knows the specific issues involved in your case. Your witness should be prepared to answer any questions raised by the hearing officer. Evidence presented becomes part of the DMV's official administrative hearing record and will not be returned to you. Make copies of any evidence you want to retain for your records prior to the hearing.

Attendance

If you cannot attend your hearing on the scheduled date and time, you must contact DMV within 10 working days of the time you know, or should have known, that you need a continuance. You may be required to file a written statement indicating the reasons why you cannot appear. DMV will grant the continuance after **10 working days** if you are not responsible for causing the delay and have made a good faith attempt to prevent the delay. If a continuance has not been granted and you do not attend your hearing, DMV will proceed with the hearing without you.

Notification of Decisions

You will be notified in writing of the hearing officer's decision, regardless of whether or not you attend your hearing. The time it takes to make a decision depends on the issues being addressed, the amount of evidence presented, and the testimony presented by any witnesses.

Appeals

If you disagree with the hearing officer's decision, you have the right to request a departmental review of the decision, as well as the right to appeal the decision in superior court. Requests for a departmental review or an appeal of the decision in superior court must be made within a certain time period depending on the laws affecting your case. The time periods for appeal

and other specific information concerning your appeal rights are provided on the notice advising you of the hearing decision.

Interviews

You may request an interview if your license has been suspended or revoked and your circumstances have changed. For example, you have new medical documentation or you would like to obtain a special instruction permit to improve your driving skills. If this is the case, contact your local Driver Safety office.

PART VI: WHEN TO STOP DRIVING

We all want to continue driving as long as we can. However, for many of us the time may come when we must limit or stop driving either temporarily or permanently.

Most drivers monitor themselves and gradually limit or stop driving when they feel that they are unable to react to driving situations, or their driving in general is no longer safe. However, some people may fail to immediately recognize declining driving abilities, or they fear the loss of independence. The following information and suggestions may be helpful to you or someone you care about.

Warning Signs

As we age, some of us may start to notice changes that affect our driving ability. These changes may be a result of an illness or injury, or could occur gradually over a period of time. Review the warning signs below to see if you or someone you know may be an unsafe driver:

- Feeling uncomfortable, nervous, angry or fearful while driving.
- Dents and scrapes on the car, fences, mailbox, garage doors, curbs, etc.
- Drifting across lane markers or into other lanes.
- Getting lost in familiar places.
- Ignoring signs and signals.
- Driving too slowly or too fast.
- Frequent “close calls” or collisions.
- Late braking.
- Difficulty judging gaps in traffic.
- Other drivers often honk at you.
- Friends or relatives not wanting to ride with you.
- Being easily distracted or having a hard time concentrating while driving.
- Difficulty turning your head to check over your shoulder when backing or changing lanes.
- Getting frequent traffic tickets or warnings from law enforcement officers.
- Having difficulty finding your parked vehicle.

If you notice one or more of these warning signs, you may want to attend a driver refresher class or have your driving skills assessed by DMV, a driving professional, friend, or relative. Talk to your physician if you are experiencing unusual concentration or memory problems or other physical symptoms that may affect your ability to drive safely.

Getting Around Without Driving

As mentioned earlier, DMV wants you to continue driving for as long as you can safely do so. If you are no longer capable of driving or do not feel safe on the road, you are not alone.

Many people get by just fine without a car. Senior transportation programs can help individuals who do not drive and cannot use public transportation.



Tips for Getting Around Without a Vehicle

- Senior transportation programs
- Public transportation
- Shuttle buses or vans
- Taxi cabs (find out if there are companies in your community that offer discounts to seniors)
- Local community-based services

- Carpooling, walking, relocating
- Family, friends, neighbors, or co-workers who offer rides to stores, medical appointments, church, etc.

Remember, transportation services vary among communities, so experiment to find out which ones work best for you. For more information on services in your community, look in the Yellow Pages under Community Services for Senior Citizens, Senior Organizations, or Transportation, and check the listing of resources in this guidebook on page 52.



Additional Tips

- Many stores deliver products directly to your door.
- Have groceries delivered. Many stores deliver free or for a low fee.
- Ask family, friends, or neighbors to pick up groceries or other items for you.
- Order medications by mail from pharmacies that you know and trust.
- Have meals delivered.
- Shop from catalogs or online.

PART VII:

When You Are Concerned About A Driver

The time may come when many of us will have to limit or stop driving. Most drivers monitor themselves and gradually limit or stop driving when they feel they are no longer safe. Others may have a medical condition (for example, dementia or an early stage of Alzheimer's disease) which prevents them from recognizing that their driving abilities have diminished. Some fear the loss of independence.

If you are concerned about the driving ability of a family member or someone you know, it is important to approach the issue with sensitivity. Be positive and supportive. Allow him or her to have an active role in the decision making process. Remember that impairments vary significantly among individuals. Age alone should not be a basis for limiting someone's driving privilege or taking it away. You should be concerned about the person's abilities, not just his or her age.

An older driver may think that authorities, friends, or relatives are "out to get them" because of their age. Therefore, it is important to be sensitive about how you start the conversation.

Assessing the Situation

If you have not already done so, ride with the driver (if it is safe), and observe his or her driving habits, and talk about the things you observe. Depending on the severity of what you observe, a refresher driving course or an adjustment to the person's driving habits may be appropriate. In some cases, the only safe alternative is for him or her to stop driving.



Driving Assessment Tips and Checklist

Things to look for when assessing driving skills:

- Abrupt lane changes?
- Brakes and accelerates smoothly?
- Reacts to changes in their driving environment?
- Drifts into other lanes?
- Does he or she tire easily?
- Difficulty reading traffic signs?
- Uses and/or cancels their turn signals?
- Drives too slowly or too fast?
- Checks before changing lanes, pulling from the curb, or backing?
- Difficulty turning to look over his or her shoulder?
- Pays attention to traffic signs, traffic signals, pedestrians, or bicyclists?
- What are the reactions of other drivers? Does he or she notice these reactions?

Evaluating Observations and Concerns

Make a list of your observations and concerns or use the checklist on page 45. If applicable, discuss your observations with other family members and try to get their support. If medications may be a factor, check with a pharmacist to see if any of the medications could have an adverse affect on the person's driving ability.



Discussion Tips and Planning

- **Start early**—Preferably, conversations about safe driving should start long before driving becomes a problem. Establishing open dialogue allows time for the older adult to consider his or her driving skills and make appropriate modifications.
- **Choose who will do the talking**—Hearing sensitive information from the right person can make a big difference. To increase your chance of success, carefully select the person who will initiate the discussion. It is important that the person chosen be someone that the recipient trusts.
- **Have the conversation**—Start the conversation by letting the recipient know that you have concerns about his or her safety and the safety of others. Offer help and support. Suggest he or she complete the self-assessment questionnaire on page 16.

Things You Can Do To Help

Many older drivers already choose traffic routes that are less demanding. If not, here are some suggestions:

- Limit or do not drive at night.
- Drive during the time of day when traffic is light.
- Avoid difficult intersections.
- Drive for short distances or limit driving to essential places.

Develop specific routes to the places they frequent. Practice the routes with them to make sure they are familiar with them and they can safely reach their designation. If selecting a safe route is not possible, check to see if alternative transportation is available.



Route Development Tips

- Consider a route with right turns instead of left turns.
- Choose streets with light traffic, clearly marked signs, and well-marked lanes.
- If night driving is necessary, the route should be well lit.



Planning Alternate Transportation Options

Identify ways the older driver can continue to have an active lifestyle. Determine in advance what transportation options are available. Check with the Agency on Aging. Also see the list of resources beginning on page 52 to determine if transportation programs are available. Ask relatives, friends, and neighbors to provide transportation. Write out a contact list and work out a transportation schedule.

Make an appointment at your local DMV for the person to apply for an identification card. DMV will exchange a valid license at no charge if the person is no longer able to drive safely or no longer wishes to drive.

Getting Additional Help

If the person is not receptive to your concerns or suggestions, and the severity of the situation warrants, he or she may be more receptive to advice from a personal physician, a close friend, or other family member. Doctors are required to report and explain medical findings to the DMV. These include symptoms such as:

- Lapse of consciousness
- Stroke
- Parkinson's disease
- Cognitive impairments such as dementia
- Sleep disorders
- Diabetes

DMV's Driver Safety office will contact the driver for an interview to discuss the information received from his or her doctor.

Taking Action

When discussions and other methods of persuasion fail, and driving presents an immediate danger to the safety of the driver or the safety of others, it is important to act quickly. Law enforcement intervention may be necessary in situations where the driver is unsafe and/or unwilling to curtail driving.

Anticipating Reactions

An older driver may exhibit negative emotions about giving up his or her driver license. These reactions are often more about the message than the messenger. If the driver agrees with your assessment of his or her lack of driving ability, the thought of giving up his or her driver license can be very upsetting. By remaining calm, you can ensure a productive discussion and diffuse negative emotions about this sensitive topic.

You may experience strong emotions ranging from fear, anger, frustration, and even guilt for assisting in depriving someone of his or her freedom to drive. However, do not let your emotions delay the conversation. Although it may require several conversations to achieve your goal, it is more important to keep the person and others safe.

Help After the Conversation

While many drivers ultimately agree to limit or stop driving, you may need to refer your family member to DMV for an evaluation of his or her driving ability.

You may go to the DMV's website at www.dmv.ca.gov and download a Request for Driver Reexamination (DS 699) form to complete and mail. You may also call 1-800-777-0133 to request a copy of the DS 699 form in the mail.

You may write a letter to your local DMV Driver Safety office (see page 52). Identify the driver you want to report and give your reason(s) for making the report. You may ask to have your name kept confidential, and DMV will make every effort to comply with your request. We understand that reporting someone, especially a relative, close friend, or patient, is a sensitive issue. We also want to make sure that potentially unsafe drivers are evaluated.

Behind-the-Wheel Training

Driving schools are another resource for refreshing, assessing, or improving your driving skills. All professional driving schools in California are licensed by the DMV. Check your local yellow pages for a list of driving schools in your area, and then check their license status on DMV's website at www.dmv.ca.gov. See the list of resources on page 52 for other alternatives.

Conclusion

Transitioning from driver to passenger is not always easy or smooth. This lifestyle change will require your understanding and support. Remember:

- Be patient, open, and sincere.
- Do not let fear or guilt delay addressing your concerns.
- Be diligent in your efforts, and share your concern for the individual's safety.

DRIVER LICENSE INQUIRIES**Department of Motor Vehicles**

PO Box 942890

Sacramento CA 94290-0001

1-800-777-0133 TTY 1-800-368-4327

Website: www.dmv.ca.gov

NOTE: Please check our website for specific Driver Safety office locations or call the number above.

SERVICES**CarFit**

CarFit is a program designed to help you and your personal vehicle fit better. It was developed through collaboration among the American Society on Aging, American Association of Retired Persons (AARP), American Automobile Association (AAA), and the American Occupational Therapy Association. The CarFit brochure is available at www.seniordrivers.org/pdf/carfit.pdf.

CarFit offers older adults:

- The opportunity to check out how well their personal vehicles “fit” them.
- Information and materials for community-specific resources and activities to make their personal vehicles “fit” better, enhance their safety as drivers, and/or increase their mobility in the community.

The program uses a team of trained event coordinators and health professionals who work with each participant at a scheduled CarFit event.

In addition to CarFit, AAA also offers a CD-based screening tool called “Roadwise Review.” It allows seniors to measure eight functional abilities necessary for safe driving.

State of California Senior Ombudsman Program

In a continuing effort to keep seniors driving for as long as they can do so safely, the Department of Motor Vehicles (DMV) has created a Senior Ombudsman Program.

There are four ombudsmen assigned to this program, who are located in various parts of California. The primary function of the Ombudsman Program is to represent the interests of public safety for all Californians, with a special interest in addressing the concerns of senior drivers. The ombudsmen can assist as a “go-between” to ensure that senior drivers are treated fairly, consistent with laws and regulations, and with the dignity and respect they deserve. The ombudsmen are available to assist in individual cases, as well as participate in outreach seminars for large and small audiences to promote driver safety in California with an emphasis on senior issues. DMV Senior Ombudsmen are available to assist you at the following locations:

Sacramento/Northern California	(916) 657-6464
San Francisco/Oakland	(510) 563-8998
Orange/San Bernardino/San Diego	(949) 553-3573
Los Angeles/Oxnard	(310) 412-6103

AARP

601 E Street NW
Washington, DC 20049
Telephone: 1-888-687-2277
Website: www.aarp.org

American Association of Homes and Services for the Aging

901 E Street N.W., Ste. 500
Washington, DC 20004-2242
Telephone: (202) 783-2242
Fax: (202) 783-2255
Website: www.aahsa.org

American Automobile Association Administrative Office

607 14th Street NW, Ste. 201
Washington, DC 20005
Telephone: (202) 638-5944
Fax: (202) 638-5943
Websites: www.aaafoundation.org/home or
www.seniordrivers.org

American Occupational Therapy Association, Inc.

4720 Montgomery Lane
PO Box 31220
Bethesda, MD 20824-1220
Telephone: (301) 652-2682
Website: www.aota.org

California Board of Occupational Therapy

444 North 3rd Street Ste. 410
Sacramento, CA 95814
Telephone: (916) 322-3394
Website: www.bot.ca.gov

California Department of Aging

1300 National Dr., Ste 200
Sacramento, CA 95834
Telephone: (916) 419-7500 TDD 1-800-735-2929
Fax: (916) 928-2268
Website: www.aging.ca.gov

National Agricultural Library

Food and Nutrition Information Center
10301 Baltimore Ave
Beltsville, MD 20705-2351
Website: www.nutrition.gov

National Highway Traffic Safety Administration (NHTSA)

1200 New Jersey Ave. SE
West Building
Washington, DC 20590
Telephone: 1-888-327-4236 TTY 1-800-424-9153
Website: www.nhtsa.dot.gov

National Institute on Aging

Building 31, Rm 5C27
31 Center Dr, MSC 2292
Bethesda, MD 20892
Telephone: (301) 496-1752 TTY 1-800-222-4225
Fax: (301) 496-1072
Website: www.nia.nih.gov

National Library of Medicine

8600 Rockville Pike
Bethesda, MD 20894
Telephone: 1-888-346-3636 TDD 1-800-735-2258
Fax: (301) 402-1384
Website: www.nlm.nih.gov

U.S. Department of Health and Human Services

200 Independence Ave, S.W.
Washington, D.C. 20201
Telephone: 1-877-696-6775
Website: www.hhs.gov

ADDITIONAL WEBSITES & RESOURCES

California Care Network

Website: www.calcarenet.ca.gov

California Department of Transportation

Website: www.dot.ca.gov

California Registry

Website: www.calregistry.com or 1-800-777-7575

Caltrans 511

Website: caltrans511.dot.ca.gov

ClinicalTrials.gov

Website: www.clinicaltrials.gov

Driving School Association of California

Website: www.dsac.com

Health.gov

Website: www.health.gov

NIH Senior Health

Website: www.nih.seniorhealth.gov

Senior Citizens' Resources

Website: www.usa.gov/Topics/Seniors.shtml

Seniors Against Investment Fraud (SAIF)

Website: www.corp.ca.gov/outreach/saif/saif.htm

Elder Care Locator

Telephone: 1-800-677-1116

Local County Information and Referral Agency

Website: www.calregistry.com/resources/aaa.htm

Telephone: 1-800-510-2020

Transportation

California Area Agencies on Aging

Telephone: 1-800-510-2020

DMV RESOURCES

The following DMV publications and forms are available online at www.dmv.ca.gov or upon request by telephone at 1-800-777-0133

Publications

FFDL 10 Potentially Unsafe Driver

FFDL 14 Vision Requirements for Driving Class C Vehicles

FFDL 16 Vehicle Collisions! What To Do

FFDL 22 How to Prepare for Your Driving Test

FFDL 26 A Guide to the Driver Safety Administrative Hearing Process

FFDL 27 DMV's Reexamination Process

FFDL 28 Driver Distractions

FFDL 33 Selecting a Driving School

FFDL 41 Safe Mobility Options for Seniors

DL 956 Preparing for Your Supplemental Driving Performance Evaluation

Forms

Report of Vision Examination (DL 62)

Request for Cancellation or Surrender of a Driver License or Identification Card (DL 142)

Request for Driver Reexamination (DS 699)

Self-Referral for Reevaluation of Driving Skill (DS 699A)

Subpoena, Subpoena Duces Tecum, Affidavit in Support (DS 2000P)

Save Time. Go Online.

Take care of your DMV needs
from the comfort of your own
home or office 24/7.

It's convenient!

It's easy!

It's secure!

Next time you need the DMV, just visit us
online at www.dmv.ca.gov to:

- Schedule an appointment
- Complete a change of address
- Order personalized license plates
- Renew your driver license, vehicle, vessel, or mobile home registration
- File a Notice of Transfer and Release of Liability
- Estimate your vehicle registration fees
- Check the status of an occupational licensee
- Apply for a simple refund
- Register to vote
- Pay your traffic citations

dmv.ca.gov 
DRIVING CHANGE

DISTRACTIONS: A split second can change or end your life.



dmv.ca.gov

ANSWER KEYS

Crossword Puzzle

Across

1. Appointment
6. As
8. Vehicle
11. Insure
13. License
15. Nifty
16. Fifth wheel
20. Late
21. Six
22. Computer
25. Lane
27. Sol

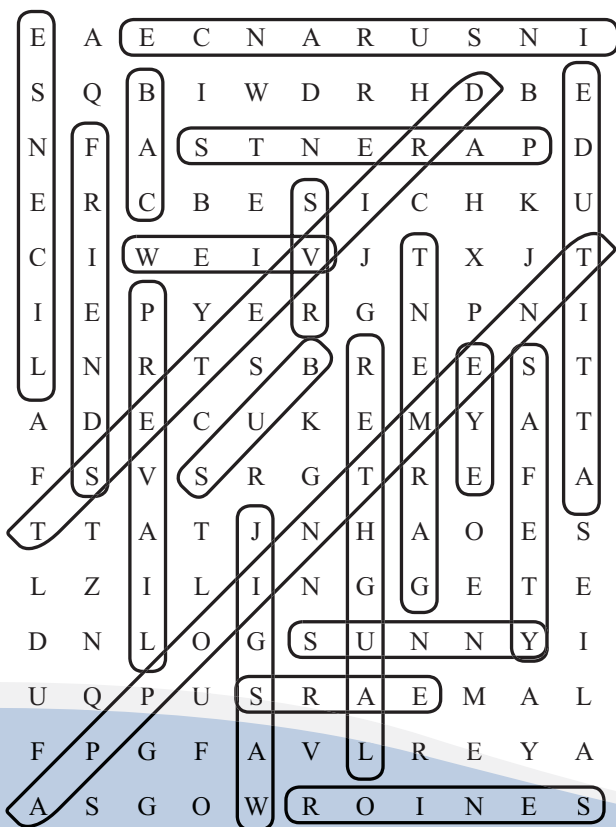
29. Ego
31. Midnight
32. Coffee

Down

2. Pension
3. Travel
4. Each
5. Talc
7. Service
9. Ice
10. Eyeglasses

12. Safety
14. Canes
17. Info
18. Want
19. Lillie
22. Comma
23. Mind
24. Rent
26. Elate
28. Egg
30. Off

Word Search



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