

**Issue Date: March 25, 2020**

#### **New Information**

On March 26, 2020, the Department of Motor Vehicles (DMV) will implement a new program that will allow an inquiry to the National Motor Vehicle Title Information System (NMVTIS) database when processing type transaction code (TTC) B00 (nonresident) and C00 (miscellaneous original) registration applications for autos, commercial vehicles, and motorcycles. NMVTIS will validate the 17-digit vehicle identification number (VIN) as keyed.

#### **Procedures**

Second-line business partners must contact the first-line service provider (FLSP) for assistance when any of the following error messages displays:

- D424 – NMVTIS DIFFERENCE.
- D431 – UNAUTHORIZED BPA TRANSACTION.
- Q210 – NMVTIS SALVAGE RETENTION STATUS.

When Error Message “Q209 – NMVTIS NON-REVIVABLE VEHICLE-DO NOT REGISTER” displays, inform the customer that the vehicle has been identified as a nonrevivable vehicle and cannot be registered in California.

#### **Background**

The Anti-Car Theft Act of 1992 requires DMV to participate in NMVTIS, a database system designed to track the life cycle of a vehicle.

To reach full compliance with NMVTIS requirements, DMV developed a process that will allow technicians to perform an instant inquiry on the NMVTIS database for nonresident (TTC B00) and miscellaneous original (TTC C00) registration applications before issuing a California Certificate of Title.

#### **References**

*United States Code §30502*  
Anti-Car Theft Act of 1992

#### **Distribution**

Notification that this memo is available online at [dmv.ca.gov](http://dmv.ca.gov) under Publications was made via California DMV’s Automated Email Alert System in March 2020.

#### **Contact**

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo.