

Online MCP Renewal and Original Applications

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New Information

The California Department of Motor Vehicles (DMV) is announcing an upgrade to the services provided by the Motor Carrier Permit (MCP) Section. Motor carriers who renew or apply for their permits for the first time will now have the option to complete an enrollment/renewal form online.

NOTE: The MCP online portal is located at dmv.ca.gov under *Online Services* by clicking the *Renew a Motor Carrier Permit* Link.

Procedures

Currently, the online services offered are:

- Apply for an original or renew an MCP application with payment by e-check using the bank routing and account numbers.
- Complete and print an Application for Motor Carrier Permit (MC 706 M) form to apply for an original MCP by mail.

Background

DMV is committed to enhancing its customer experience by creating a user-friendly online format to submit MCP information and electronic payments. DMV chose the MCP application as the first online/automated solution to meet MCP customer demands for more online transactions. The mailing method currently used by MCP is further enhanced by offering customers an online option to complete various MCP registration functions.

Distribution

Notification that this memo is available online at dmv.ca.gov under Publications was made via California DMV's Automated Email Alert System in October 2020.

Contact

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo.