New Information

Effective September 15, 2023, the Department of Motor Vehicles (DMV) extended the Virtual Test Center (VTC) online option for REAL ID and Federal Non-Compliant (FNC) applicants applying for a provisional original noncommercial Class C and/or Class M (motorcycle) driver's license (DL).

Eligible applicants are invited to participate in the VTC to take any necessary knowledge test(s) through MVProctor, an automated remote proctoring solution, for online testing during the completion of their electronic Driver's License & Identification Card Application (eDL 44).
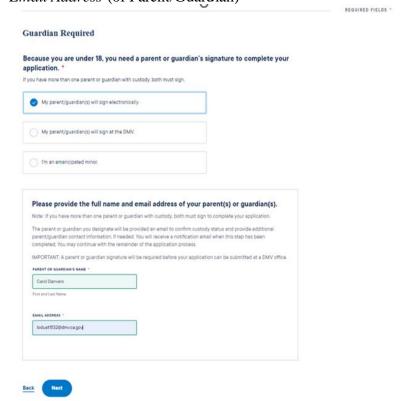
Procedures

A parent/guardian signature is required on the eDL44 for a minor. The options for collecting a parent/guardian(s) signature are:

- *My parent/guardian(s) will sign electronically.*
- *My parent/guardian(s) will sign at the DMV.*
- *I'm an Emancipated Minor.* (Emancipated minors do **not** qualify for VTC testing currently.)

If the minor selects to have the parent/guardian(s) sign electronically (which authorizes access to conducting online transactions, processing, and storing images of documents, storing recordings of remote testing sessions, and assumes financial responsibility) the following data collection fields are required:

- *Parent or Guardian Name*
- *Email Address* (of Parent/Guardian)

Procedures, *continued*

The parent/guardian will receive a *Payment & Signature Request* email and link to create or log into an existing myDMV account.

If joint custody is selected, the second parent/guardian signature may be completed electronically or at a DMV office. The first parent will provide the second parent's name and email address to collect a signature. To participate in online testing, only one parent signature and payment is required to continue; however, the second signature will still be required to complete the application.

Applicants who choose to participate, **must** pay the application fee prior to testing. Applicants are **still** required to appear in a field office, upon VTC completion, to provide their identity and residency documents, driver's education/driver's training certificates (if applicable), take their photograph, provide a thumbprint, complete a vision screening, and be issued a licensing document (if applicable).

> **NOTE:** There are **no** changes to the eDL 44 application process at DMV field offices. Once an application is started in a field office and pending completion, the applicant **no** longer qualifies for the VTC option.

Background

In February 2022, DMV provided REAL ID and FNC original or renewal noncommercial Class C and/or Class M DL applicants the option to complete their knowledge test(s) from a personal computer or laptop connected to the internet, prior to a field office visit by participating in the VTC. These changes are part of DMV's continuing efforts to improve customer service and expedite DL/ID card processes.

References

Code of California Regulations, Title 13 §§15.01, 15.02, 15.04, 15.06, and 50.45
Vehicle Code §§12802, 12803, 12804, 12804.5, 12804.9, 12814.6, and 17701

Distribution

Notification that this memo is available at **dmv.ca.gov** under Vehicle Industry Services, was made via the California DMV Automated Email Alert System in September 2023 to the following:

- All Email Alert Subscribers

Contact

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo.