

**Issue Date: September 19, 2023**

### **New Information**

Changes to the Department of Motor Vehicles Virtual Clerk system (utilized by Business Partner Automation [BPA] Program participants) were implemented that allow an inquiry to the Bureau of Automotive Repair (BAR) smog test database. A link has been established between Virtual Clerk and BAR to verify smog test status and improve data quality when processing specified transactions.

New error messages were created to validate changes to the vehicle record being made and information being returned from the BAR inquiry.

### **Procedures**

If the below error messages are displayed in Virtual Clerk, BPA Program participants should contact their First Line Service Provider for guidance.

- D445 BIENNIAL ADDRESS CHANGED TO NON-BIENNIAL
- D446 SMOG PAPER CERT NOT VALIDATED BY BAR

### **Background**

Changes were implemented to verify smog compliance and streamline processes when the electronic smog certification is not reflected on the vehicle record.

The BPA Program allows participants to process vehicle registration-related transactions at their own location/offices and issue license plates and stickers.

### **References**

*Health & Safety Code §44015*

*Vehicle Code §§1685, 4000.1, 4000.2, 4000.3, and 4456.5*

### **Distribution**

Notification that this memo is available at **dmv.ca.gov** under Vehicle Industry Services, was made via the California DMV Automated Email Alert System in September 2023 to the following:

- Dealers
- Registration Services