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August 8, 2018

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Mr. Michael Cohen, Director
Department of Finance
Room 1145, State Capitol
Sacramento, California 95814

Dear Mr. Cohen:

In a letter dated July 27, 2018, you notified the Joint Legislative Budget Committee (JLBC), pursuant to Provision 1 of Item 2740-001-0044 of the *2018-19 Budget Act*, of your intention to approve a request from the Department of Motor Vehicles (DMV) to augment the level of resources available in 2018-19 for driver license and identification card processing by \$16.6 million and 230 positions to alleviate customer wait times at DMV field offices. You also requested a waiver of the Legislature's 30-day review period.

I have reviewed the request and conclude that the requested resources appear justified and would help alleviate the recent increases in DMV customer wait times. In addition, I approve your request to waive the 30-day review period, in order to expedite the hiring of the additional staff requested.

Additionally, it is my expectation that the Administration will ensure that the DMV obtains and shares with the Legislature a better understanding of the total wait times experienced by customers, as well as the drivers behind the increased wait times, the impacts these resources have on wait times after additional staff have been hired, and how to further decrease the wait times as quickly as possible.

Sincerely,



Holly J. Mitchell
Chair

cc: Members of the Joint Legislative Budget Committee