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TITLE: Development of a Driver License Application Management Information System

DATE: January 2002

<u>AUTHOR(S)</u>: Michael A. Gebers

REPORT NUMBER: 192

SUMMARY:

This project investigated the possibility of developing a conceptual off-line management information system that would contain selected driver licensing information from the Driver License (DL) Master File and, if feasible, from field office electronic databases and possibly existing aggregate-level statistical reports. If developed, the database would be reflective of the statewide driver licensing program, containing data on all, or a large random sample of, licensing process activity throughout the state. The proposed database would be able to provide descriptive measures and statistical data related to the driver licensing process.

In the event that departmental management decides to proceed with implementation of the proposed database, funding from the California Office of Traffic Safety would need to be requested and provided for the next stage, Stage II, of the project. The implementation schedule for Stage II is provided in this report. Specifically, Stage II will involve the creation of a prototype DL Application Management Information System Database, which will include collecting actual application data and producing trial information and example statistical reports as a demonstration and validation of the prototype system.